



# CLASSIC TOOL & DIE (1986) INC.

## CUSTOMER CONTACT EMAIL AND RFQ INFO

To our valued customer,

As we are striving to make our quoting process more efficient, I would like to direct you to our correct email addresses. Please use **only** the following emails for all RFQs:

All RFQs other then wire EDM service: [quoting@classic-tool.com](mailto:quoting@classic-tool.com)  
(Dies, stamping, fixtures, assemblies, CNC or CMM service)

Wire cut EDM service RFQs: [edm@classic-tool.com](mailto:edm@classic-tool.com)

Please note: or response time is 24 hours to 7 days depending on complexity of RFQ. If you require general information or if you do not receive your RFQ in a timely manor you may email directly to: General inquiries / no response to RFQ: [adriano@classic-tool.com](mailto:adriano@classic-tool.com)

**Important:** All confidential information including budget costs or purchase orders with attached cost are not to be sent to any other email other then Adriano or Ivo: [adriano@classic-tool.com](mailto:adriano@classic-tool.com) / [ivo@classic-tool.com](mailto:ivo@classic-tool.com)

### **FTP Management information**

For file sizes that need to be transferred to and from CTD that are larger than 5Mb, please refrain from using email and transfer files using our [FTP management system](#). This simple-to-use system can be accessed from our website under the "[Customer data](#)" page or by clicking the preceding links. Please contact us prior to using our FTP system so we may set you up with a user name and password. Once this is established, you may click on the FTP link from our website and enter your account name and password. From there, it is a simple windows explorer interface that does not require the use of a FTP client to download or upload files. Simply follow the menus or if you wish us to assist you or for any other issues, please do not hesitate to contact us.

### **Complete email listing**

Ivo Oppio	President	<a href="mailto:ivo@classic-tool.com">ivo@classic-tool.com</a>
Adriano Oppio	Vice President	<a href="mailto:adriano@classic-tool.com">adriano@classic-tool.com</a>
Kathryn Oppio	Controller	<a href="mailto:kathryn@classic-tool.com">kathryn@classic-tool.com</a>
Paul Oppio	Supervisor	<a href="mailto:paul@classic-tool.com">paul@classic-tool.com</a>
Die quoting		<a href="mailto:quoting@classic-tool.com">quoting@classic-tool.com</a>
Engineering		<a href="mailto:engineer@classic-tool.com">engineer@classic-tool.com</a>
EDM department		<a href="mailto:edm@classic-tool.com">edm@classic-tool.com</a>

### **Hours of operation**

Office hours	9:00 am - 4:00 pm Mon-Fri		
Shipping / Receiving	7:30 am - 3:30 pm Mon-Fri		
Working	7:00 am - 3:30 pm Mon-Fri	7:00 am - 12:00 pm Sat	
Engineering	7:00 am - 3:30 pm Mon-Fri	7:00 am - 12:00 pm Sat	

### **Website info**

Website: [www.classic-tool.com](http://www.classic-tool.com)

Direct contact page (including interactive map): <http://www.classic-tool.com/Contact.htm>

We have an open door policy with all of our customers. If you wish to tour our facility or to view your job in progress, please feel free to visit us at any time or contact us if you wish to visit after our normal hours of operation.